

# Registering Your Computer on the Network

In an effort to optimize the performance and management of the student network, all students are required to register their computers on the Franklin Pierce network. The college is providing AVG Anti-Virus software for all student computers. This must be installed and running before your computer will be allowed to access the internet.

This process takes a minimum of two reboots of your computer. Follow all the instructions carefully.

Installation of AVG software is mandatory even though you may have other anti-virus software installed (Norton, Trend, McAfee, etc). These programs will continue to run after AVG is installed.

## To register your computer:

**Note 1:** If you already have a version of AVG on your computer, it needs to be uninstalled. You can do this manually before you start the registration process: Control Panel → Add/Remove Programs → AVG and click on the Remove button. Reboot your computer and follow the steps below.

**Note 2:** You must register each network card on your computer. If you have a wireless network card and a wired network card on your computer, each card needs to be registered. Disable your wireless network card\* and follow the process to register your wired network card. Make sure the process completes successfully. Then enable your wireless network card. The first time you access a wireless connection, you will need to register your wireless network card.

- Turn on your computer and from the desktop open Internet Explorer, FireFox, or Safari (or whatever browser you use). You will be presented with a registration page.
- Enter your username and password. (You do not need to enter 'fpcstudent' as you do for email).
- Read the Acceptable use policy and click 'Agree' at the bottom of the page.
- Follow the instructions on how to install the AVG Anti-Virus software. Follow these directions carefully.
  - Note 1: mac computers do not need to install this software
  - Note 2: If the registration process determines that AVG is on your computer, it will remove it and you will be required to reboot your computer. Then you will have to re-start the registration process.
- Once the installation is complete, reboot your computer.
- Open your browser. Enter your username and password. If the registration process was successful, a "registration successful" message will pop-up.
- Reboot your computer.
- You should now have full internet access.

If you remove the FPC provided AVG software from your computer, you will be forced to re-register and install AVG again. It must be installed on your computer and running while you are on campus. Once you leave campus you are free to uninstall it.

Linux workstations, PlayStations, Xboxes and other game systems need to be registered manually by the IT Department. Please email the IT Help Desk at [helpdesk@fpc.edu](mailto:helpdesk@fpc.edu) with the following information:

- Your name (first and last)
- Type of game system
- The address of your system: this is either called the MAC address or hardware address (not the IP address). It will look like this 00:23:DE:A3:F3:56  
This can sometimes be found on a sticker on the game system or on one of the menu's in the online software.

\* To disable a network card on your computer: open Control Panel → Network Connections. Right click on the wireless connection and disable.

\* To enable a network card on your computer: open Control Panel → Network Connections. Right click on the wireless connection and enable.

**If you have any questions contact the IT Help Desk @ 1110 or email [helpdesk@fpc.edu](mailto:helpdesk@fpc.edu).**